

Welcome to Pennridge Pediatrics, your Medical Home.

When it comes to the healthcare of your child, most people are seeking a place where they can have a long term relationship with trusted care givers who will help you keep your child well, get them well if sick and coordinate any chronic medical conditions over time. In developing a relationship with our patients, Pennridge Pediatrics as a team of healthcare professionals will be a practice I hope you will trust and rely on as your first line call when healthcare is needed. Comprehensive coordinated care is what we pledge to provide for your child to promote the best possible care in health and illness.

Medical Home Advantage

- Comprehensive care means your Medical Home helps you address any health issues at any given stage of your child's life.
- Coordination of care is best served by having Pennridge Pediatrics, your Medical Home, help you maintain your child's health record by documenting any services used in the community, visits to the emergency room, and visits to other specialists or urgent care clinics. This assures your entire child's healthcare and services information collected in one Medical Home Electronic Health Record.
- Accessibility is very important in health and wellbeing and Pennridge Pediatrics is always available for advice, emergency calls, and set office hours to accommodate your child's needs.
- Proactive care in wellness checkups ensures your child will have optimal health and prepare caregivers to respond to development, growth, nutrition and mental health needs as your child grows.

Pennridge Pediatrics as a Medical Home consists of receptionists, registered nurses, registered certified nurse assistants, certified medical assistants, LPNs, certified pediatric nurse practitioners and doctors. Billing and management staff are available for the business aspects of healthcare in our office. We strive to create a place where continuous, coordinated, accessible care is available. We all work together to help your child stay healthy, get well if sick and get the care and services that are right for your child.

Learning About You and Your Child

- We will gather information from you to make your child's life situation, your preferences and any treatments make sense to you.

- We will strive to treat you as a full partner in your child's care and communicate effectively with you.
- We encourage questions and hope to provide answers that are clear and helpful.
- We want you to be aware of your options for your child's healthcare.
- We expect you to provide any and all information from healthcare visits from outside sources such as emergency room visits, specialist visits, etc., to ensure all medical information is placed in your child's Health Record.

Supporting You

- We will ensure a clear idea of how to care for your child.
- We will help you set goals for care when necessary.
- We encourage you to fully participate in preventative care.
- We will provide resources available when there is a need.

Communicating With Us, Your Medical Home

- We hope you bring questions to your child's visit along with lists of medicines, remedies, vitamins, etc. given to your child to complete their health record.
- We hope you ask us to explain something you don't understand so we can clear up any confusion.
- We hope you share any visits to other health professionals with us to complete your child's health records.
- We hope you bring to our attention any issues of concern so we can attempt to improve and make better the experience you and your child have while here with us.